

# RENAULT EURODRIVE 2006/2007 REFERENCE GUIDE

## VERY IMPORTANT INFORMATION PLEASE KEEP THIS COPY FOR YOUR RECORDS

**\*TIRE DAMAGE**

NO REFUNDS WILL BE ISSUED FOR DRIVER INDUCED TIRE DAMAGE AS TIRES ARE NOT COVERED UNDER FACTORY WARRANTY.

**PERSONAL BELONGINGS**

PERSONAL BELONGINGS ARE NOT COVERED UNDER THE RENAULT EURODRIVE INSURANCE PACKAGE

**EXTENSIONS**

IF YOU ARE INTERESTED IN EXTENDING YOUR LEASE BEFORE YOU LEAVE FOR EUROPE, CONTACT RENAULT USA AT LEAST THIRTY DAYS PRIOR TO DEPARTURE SO THAT WE MAY TAKE CARE OF THE NECESSARY FORMALITIES AND PAYMENT. ONCE YOU ARE IN EUROPE, EXTENSIONS MUST BE ARRANGED BY TELEPHONE THROUGH OUR PARIS OFFICE AT **011 33 1-40-40-33-86** AT LEAST 7 DAYS PRIOR TO THE EXPIRATION OF YOUR CONTRACT. YOU WILL BE ADVISED OF THE PAYMENT DUE AND MAY BE ASKED FOR AN ADDRESS IN EUROPE WHERE THE EXTENDED REGISTRATION AND INSURANCE CARDS MAY BE SENT. RATES IN EFFECT WILL BE IN EUROS. PAYMENT MUST BE MADE BY CREDIT CARD.

**AFTER YOUR RETURN**

**\*EARLY RETURN REFUNDS** – EARLY RETURN REFUNDS ONLY APPLY TO CONTRACTS OF OVER 30 DAYS. NO REFUNDS ARE ISSUED FOR EXTENSIONS DONE IN EUROPE. TO CLAIM YOUR REFUND, WE ASK THAT YOU SUBMIT A COPY OF YOUR “**RESPONSIBILITY RELEASE**” FORM TO **RENAULT USA, INC. 8 WEST 38<sup>TH</sup> STREET NEW YORK, NEW YORK 10018**. PLEASE ALLOW FOUR WEEKS FOR PROCESSING.

**RETURNING YOUR VEHICLE**

IF YOU ARE RETURNING YOUR RENAULT TO AN AIRPORT LOCATION OR TO FRANKFURT, LONDON MILAN OR MUNICH, PLEASE CALL THE APPROPRIATE OFFICE AT LEAST THREE DAYS PRIOR TO YOUR RETURN DATE TO CONFIRM YOUR RETURN FLIGHT INFORMATION OR APPOINTMENT TIME. IN ALL CASES, BE SURE TO CONSULT OUR “**CARNET DE VOYAGE**” TO CHECK OFFICE HOURS. THE TELEPHONE NUMBER AND ADDRESS OF YOUR RETURN LOCATION IS ALSO PRINTED ON YOUR CONTRACT. AT THE RETURN CENTER YOU WILL SIGN A “**RESPONSIBILITY RELEASE**” FORM, THEREBY CONFIRMING RETURN OF YOUR VEHICLE. PLEASE CHECK TO MAKE SURE THIS FORM IS CORRECTLY DATED AND KEEP A COPY FOR YOUR RECORDS. IF YOU ARE CLAIMING AN EARLY RETURN REFUND OR WORLD LIKE YOUR CANCELED PROMISSORY NOTE RETURNED TO YOU, THIS COPY SHOULD BE SUBMITTED, ALONG WITH A LETTER, TO RENAULT USA UPON YOUR RETURN TO THE UNITED STATES.

**IMPORTANT: PLEASE NOTE THAT YOU CANNOT LEAVE YOUR CAR AT A LOCATION OTHER THAN THOSE SPECIFIED UNDER OUR PROGRAM. OR WITH PERSONNEL NOT ASSOCIATED WITH RENAULT EURODRIVE. IN SUCH AN EVENT, YOUR CAR COULD BE CONSIDERED ABANDONED AND YOU COULD BE SUBJECT TO CHARGES FOR THE ADDITIONAL TIME NECESSARY TO RECOVER THE CAR.**

**CHANGING YOUR RETURN LOCATION**

SHOULD YOU DECIDE TO RETURN YOUR VEHICLE TO A LOCATION OTHER THAN THAT SPECIFIED IN YOUR CONTRACT, NOTIFY RENAULT D.V.S.E. OF THE CHANGE, CHECKING YOUR “**CARNET DE VOYAGE**” TO MAKE SURE THAT THE NEW LOCATION IS OPEN ON YOUR RETURN DATE. A CHANGE IN YOUR RETURN LOCATION MAY BE SUBJECT TO AN ADDITIONAL FEE OR REFUND. THE SCHEDULE IS AS FOLLOWS:

<u>LOCATION</u>				
	<b>IN FRANCE</b>	<b>RETURN</b>	<b>OUTSIDE FRANCE</b>	<b>RETURN</b>
PARIS CENTER		FREE	BARCELONA AIRPORT	\$150.00
PARIS AIRPORTS		FREE	BRUSSELS AIRPORT	\$150.00
BORDEAUX AIRPORT		FREE	GENEVA AIRPORT	\$150.00
LYON AIRPORT		FREE	LISBON AIRPORT	\$275.00
MARSEILLE AIRPORT		FREE	MADRID AIRPORT	\$200.00
MONTPELLIER AIRPORT		FREE	MILAN MALPENSA AIRPORT	\$200.00
NANTES AIRPORT		FREE	ROME FIUMICINO AIRPORT	\$275.00
NICE AIRPORT		FREE	AMSTERDAM AIRPORT	\$150.00
TOULOUSE AIRPORT		FREE	FRANKFURT AIRPORT	\$150.00
BIARRITZ AIRPORT		FREE	LONDON	\$275.00
CALAIS PORT		FREE	MUNICH	\$200.00
PAU		FREE	PORTO AIRPORT	\$275.00
PERPIGNAN		FREE	SANTIAGO DE	\$275.00
RENNES		FREE	COMPOSTELA AIRPORT	
ST LOUIS (MULHOUSE/BASEL)		FREE	VIGO CITY	\$275.00
STRASBOURG AIRPORT		FREE	ZURICH AIRPORT	\$200.00
BREST		FREE	MALAGA AIRPORT	\$275.00
AVIGNON		FREE		

**\*\* YOU MAY BE ASKED TO PAY THIS FEE UPON THE RETURN OF YOUR VEHICLE. ALWAYS RETAIN A RECEIPT FOR PAYMENT RENDERED PARTICULARLY IF YOU ARE PAYING IN CASH. PAYMENT NOT COLLECTED AT THE RETURN CENTER WILL BE BILLED BY RENAULTUSA. CANCELLED PROMISSORY NOTES CANNOT BE ISSUED TO CLIENTS UNTIL ALL FEES HAVE BEEN PAID IN FULL.**